



SuperTroop Duty of Candour report, April 2021-2022

Excerpt from the Scottish Government guidance on Duty of Candour:

The organisational duty of candour procedure is a legal duty which sets out how organisations should tell those affected that an unintended or unexpected incident appears to have caused harm or death. They are required to apologise and to meaningfully involve them in a review of what happened.

When the review is complete, the organisation should agree any actions required to improve the quality of care, informed by the principles of learning and continuous improvement. They should tell the person who appears to have been harmed (or those acting on their behalf) what those actions are and when they will happen.

<https://www.gov.scot/policies/healthcare-standards/duty-of-candour/>

In the period covered by this report, SuperTroop delivered one residential holiday, which took place at Fettes College in July 2021.

The Holiday Director reviewed all records from the 2021 SuperTroop holiday. No incidents relevant to duty of candour reporting took place.