



## **SuperTroop Duty of Candour report, April 2020-2021**

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Excerpt from the Scottish Government guidance on Duty of Candour:

*The organisational duty of candour procedure is a legal duty which sets out how organisations should tell those affected that an unintended or unexpected incident appears to have caused harm or death. They are required to apologise and to meaningfully involve them in a review of what happened.*

*When the review is complete, the organisation should agree any actions required to improve the quality of care, informed by the principles of learning and continuous improvement. They should tell the person who appears to have been harmed (or those acting on their behalf) what those actions are and when they will happen.*

<https://www.gov.scot/policies/healthcare-standards/duty-of-candour/>

In the period covered by this report, SuperTroop did not deliver any face to face or remote services. The planned 2020 holiday was cancelled due to the Covid-19 pandemic.

As a result no incidents relevant to Duty of Candour reporting took place in this period.